

APPROVED BY
General Director of Tis Logistic LLC

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Personal Data Processing Policy of Tis Logistic LLC

1. General Provisions

1.1. This document defines the policy of Tis Logistic LLC (hereinafter referred to as Tis Logistic LLC, the Operator) regarding the processing of personal data (hereinafter referred to as the Policy) and has been drawn up in accordance with the requirements of Federal Law of the Russian Federation No. 152-FZ of July 27, 2006, "On Personal Data" (hereinafter referred to as the Personal Data Law), Federal Law of the Russian Federation No. 149-FZ of July 27, 2006, "On Information," Federal Law No. 152-FZ of July 27, 2006, "On Personal Data" (hereinafter referred to as the Personal Data Law), Federal Law of the Russian Federation No. 149-FZ of July 27, No. 152-FZ "On Personal Data" (hereinafter referred to as the Personal Data Law), Federal Law of the Russian Federation No. 149-FZ of July 27, 2006 "On Information, Information Technologies and Information Protection," Decree of the Government of the Russian Federation No. 1119 dated November 1, 2012 (requirements for ensuring the security of personal data), and defines the procedure for processing personal data and measures to ensure the security of personal data taken by Tis Logistic LLC.

1.2. The Operator sets as its most important goal and condition for carrying out its activities the observance of human and civil rights and freedoms when processing personal data, including the protection of the rights to privacy, personal and family secrets, and acts in accordance with the principles of legality, fairness, minimization, accuracy, and transparency in the processing of personal data.

1.3. The policy applies to all information that the Operator may obtain about visitors to the website, as well as from other customers or potential customers, counterparties. It is publicly available and subject to publication on the official website <https://tislogistic.ru>.

2. Key terms used in the Policy

2.1. Automated processing of personal data – processing of personal data using computer technology.

2.2. Blocking of personal data – temporary suspension of personal data processing (except in cases where processing is necessary to clarify personal data).

2.3. Website – a collection of graphic and informational materials, as well as computer programs and databases that ensure their availability on the Internet at the network address <https://tislogistic.ru>.

2.4. Personal data information system – a collection of personal data contained in databases and the information technology and technical means that ensure their processing.

2.5. Anonymization of personal data – actions that make it impossible to determine, without the use of additional information, the ownership of personal data by a specific User or other subject of personal data.

2.6. Processing of personal data – any action (operation) or set of actions (operations) performed with or without the use of automation tools on personal data, including collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, and destruction of personal data.

2.7. Operator – a state body, municipal body, legal entity, or individual who, independently or jointly with other persons, organizes and/or carries out the processing of personal data, as well as determines the purposes of personal data processing, the composition of personal data to be processed, and the actions (operations) performed with personal data.

2.8. Personal data – any information relating directly or indirectly to a specific or identifiable user of the website <https://tislogistic.ru>.

2.9. Personal data (hereinafter referred to as "PD") permitted by the subject of personal data for distribution, - personal data to which an unlimited circle of persons is granted access by the subject of personal data by giving consent to the processing of personal data permitted by the subject of personal data for distribution in accordance with the procedure provided for by the Personal Data Law (hereinafter referred to as personal data permitted for distribution).

2.10. User – any visitor to the website <https://tislogistic.ru>.

2.11. Provision of personal data – actions aimed at disclosing personal data to a specific person or a specific group of persons.



2.12. Distribution of personal data – any actions aimed at disclosing personal data to an indefinite group of persons (transfer of personal data) or at making personal data available to an unlimited group of persons, including the publication of personal data in the media, placement on information and telecommunications networks, or provision of access to personal data in any other way.

2.13. Cross-border transfer of personal data – transfer of personal data to the territory of a foreign state to an authority of a foreign state, a foreign individual, or a foreign legal entity.

2.14. Destruction of personal data means any actions that result in the irretrievable destruction of personal data, making it impossible to further restore the content of personal data in the personal data information system and/or the destruction of physical media containing personal data.

3. Basic rights and obligations of the Operator and the Subject

3.1. The Operator has the right to:

- receive from the data subject reliable information and/or documents containing personal data;
- in the event that the data subject withdraws their consent to the processing of personal data, the Operator has the right to continue processing personal data without the consent of the data subject if there are grounds specified in the Personal Data Law;

- independently determine the composition and list of measures necessary and sufficient to ensure the fulfillment of the obligations provided for by the Personal Data Law and regulatory legal acts adopted in accordance with it, unless otherwise provided by the Personal Data Law or other federal laws.

3.2. The operator is obliged to:

- provide the subject of personal data, at his request, with information relating to the processing of his personal data, namely: provide the Subject, at his request, with the following information:

- confirmation of the fact of processing PD by the Operator; legal grounds and purposes of PD processing;
- the methods used by the Operator to process PD;
- the name and location of the Operator;
- information about persons (except for the Operator's employees) who have access to PD or to whom PD may be disclosed on the basis of a contract with the Operator or on the basis of federal law;
- the PD processed relating to the relevant Subject, the source of its origin, unless another procedure for providing such data is provided for by Federal law; the terms of PD processing, including the terms of its storage;
- the procedure for the Subject to exercise the rights provided for by Federal law; information about the actual or intended cross-border transfer of PD;

- the name or surname, first name, patronymic, and address of the person processing PD on behalf of the Operator, if the processing is or will be entrusted to such a person;

- other information provided for by federal law or other federal laws.

- explain to the Subject the legal consequences of refusing to provide his or her PD, if the provision of PD is mandatory in accordance with Federal Law.

- organize the processing of personal data in accordance with the procedure established by the current legislation of the Russian Federation;

- respond to requests and inquiries from subjects of personal data and their legal representatives in accordance with the requirements of the Personal Data Law;

- provide the authorized body for the protection of the rights of personal data subjects with the necessary information at the request of that body within 30 days from the date of receipt of such a request;

- publish or otherwise provide unrestricted access to this Policy regarding the processing of personal data;

- provide the Subject (if personal data is not obtained from the Subject, prior to the start of processing such personal data) with the following information (except in cases provided for in the following subparagraph of the Policy):

- name and address of the Operator or its representative;
- purpose of personal data processing and its legal basis;
- the intended users of the information system containing the personal data;
- the rights of the Subject established by federal law; the source of the personal data.

- The Operator is exempt from the obligation to provide the Subject with the information specified in the previous subparagraph of the Policy in cases where:

- the Subject has been notified of the processing of their personal data by the relevant Operator;
- the personal data has been obtained by the Operator on the basis of Federal law or in connection with the performance of a contract to which the Subject is a party, beneficiary, or guarantor;
- the personal data has been made publicly available by the Subject or obtained from a publicly available source.



- take legal, organizational, and technical measures to protect personal data from unauthorized or accidental access, destruction, alteration, blocking, copying, provision, distribution of personal data, as well as from other unlawful actions in relation to personal data;

- cease the transfer (distribution, provision, access) of personal data, cease processing and destroy personal data in the manner and in the cases provided for by the Personal Data Law;

perform other duties provided for by the Personal Data Law.

3.3. Data subjects have the right to:

- receive information regarding the processing of their personal data, including: confirmation of the fact that the Operator processes personal data; the legal grounds and purposes of personal data processing; the purposes and methods of personal data processing used by the Operator; the name and location of the Operator, information about persons (except for the Operator's employees) who have access to personal data or to whom personal data may be disclosed on the basis of a contract with the Operator or on the basis of Federal law; the personal data processed relating to the relevant Subject, the source of its receipt, unless another procedure for providing such data is provided for by Federal law; the terms of processing of personal data, including the terms of its storage; the procedure for the Subject to exercise the rights provided for by Federal law; information about the actual or intended cross-border transfer of personal data; the name or surname, first name, patronymic, and address of the person processing personal data on behalf of the Operator, if the processing is or will be entrusted to such a person; other information provided for by Federal Law or other federal laws.

- a request from the Operator to clarify, block, or destroy their personal data, as well as to take measures provided for by law to protect their rights, if the personal data is incomplete, outdated, inaccurate, illegally obtained, or not necessary for the stated purpose of processing.

- appeal against the actions or inaction of the Operator to the authorized body for the protection of the rights of Subjects or in court, if the Subject believes that the Operator is processing his personal data in violation of the requirements of the law or otherwise violates his rights and freedoms.

- protect their rights and legitimate interests, including compensation for losses and/or moral damage in court.

3.4. Subjects of personal data are obliged to:

- provide the Operator with accurate data about themselves;

- inform the Operator about the clarification (update, change) of their personal data.

Persons who have provided the Operator with inaccurate information about themselves or information about another subject of personal data without the latter's consent shall be liable in accordance with the legislation of the Russian Federation.

4. Purposes, legal grounds, and terms of Personal Data Processing

4.1. The Operator does not process biometric Personal Data.

4.2. The terms of processing personal data are determined taking into account: - the established purposes of processing personal data; - the terms of contracts with personal data subjects and/or the consent of personal data subjects to the processing of their personal data; - the terms specified by the regulatory legal acts of the Russian Federation.

4.3. The Operator processes Personal Data for the following purposes:



PURPOSES OF PERSONAL DATA PROCESSING BY THE OPERATOR								
No	Purpose of PD processing	Category of PD subjects	PD category	List of PD	PD processing terms	PD processing method	Legal basis for PD processing	Purpose of PD processing
1	Preparation and submission of reports required by law, including payment of taxes and contributions required by law	Counterparty (individual)	General/other	(1) Full name; (2) passport or other identity document details; (3) SNILS number; (4) TIN; (5) registration address; (6) contact telephone number; (7) email address; (8) date of birth; (9) other personal data necessary to achieve the purpose.	(1) Term of the agreement; (2) 5 years after the expiry of the agreement	Mixed	(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law)	Personal data is destroyed from information systems using built-in information system tools and is carried out by information system administrators. Paper media containing PD is destroyed by shredding the paper using a shredder.
2	Performance of duties assigned to the Company in connection with the right of authorized bodies to receive requested information from the Company	Representatives of authorized agencies	General/other	(1) Full name; (2) Position and title; (3) Place of work; (4) Contact details (email address; phone number); (5) Requested information.	(1) Prior to the liquidation of the Company	Mixed	(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law)	

3	Conclusion, execution, amendment, and termination of the contract to ensure the company's activities	Counterparty (individual)	General/other	General/other 1) Full name; (2) Passport or other identity document details; (3) Taxpayer identification number; (4) Social security number; (5) Registration address; (6) Contact telephone number; (7) Email address; (8) Bank details; (9) Place of birth; (10) Date of birth; (11) Gender; (12) Citizenship; (13) OGRNIP(Primary State Registration Number of the Individual Entrepreneur);	1) Term of the contract and up to 5 years after its termination (2) 5, 10 years before the liquidation of the company (depending on the subject matter)	Mixed	(1) Performance of a contract to which the entity is a party/beneficiary or conclusion on the initiative of the entity to which it will be a beneficiary (clause 5, part 1, article 6 of the Law)	
		Representative of the counterparty	General/other	(1) Full name; (2) Registered address; (3) Contact telephone number; (4) Email address; (5) Place of work; (6) Position; (7) details of the power of attorney for the representative; (8) date of birth; (9) gender; (10) citizenship; (11) details of the document,	(1) Term of the contract and up to 5 years after its termination (2) 5, 10 years, until the company is liquidated (depending on the subject matter)	Mixed	(1) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law); (2) Performance of functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law) (3) Performance of a contract to which the entity is a party/beneficiary or conclusion on the initiative of the entity of a contract under which it will be the beneficiary (clause 5, part 1, article 6 of the Law)	

4	Providing the opportunity to use the Company's software products, including Programs; Market; Websites	Counterparty Client/Partner (individual)	General/other	(1) Full name; (2) Email address; (3) Contact phone number; (4) Company website password; (5) IP address; (6) Cookie data (necessary)	(1) Term of the agreement (2) 5 years after the expiration of the agreement (3) Until consent to processing is revoked	Mixed	(1) Performance of the contract, to which the subject is a party/beneficiary, or conclusion on the initiative of the subject of the contract, under which he will be the beneficiary (clause 5, part 1, article 6 of the Law) (2) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)
		Company website user	General/other	(1) Information about visits to the website provided by statistics services; (2) IP address; (3) cookie data (necessary); (4) password for the Company's website	(1) Term of the contract (2) Until consent to processing is withdrawn	Mixed	(1) Performance of the contract, to which the subject is a party/beneficiary, or conclusion on the initiative of the subject of the contract, under which he will be the beneficiary (clause 5, part 1, article 6 of the Law) (2) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)
		Counterparty representative	General/other	1) Full name; (2) Email address; (3) Contact phone number (4) IP address; (5) Cookie data; (6) Company website password	(1) Term of the agreement (2) 5 years after the expiry of the agreement (3) Until consent to processing is withdrawn	Mixed	(1) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law); (2) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law) (3) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)

		Counterparties (Developers using the Solution Catalog to place Products) / representatives of counterparties (Developers)	General / other	(1) Full name; (2) Email; (3) Phone number; (4) Company name; (5) Bank account details; (6) Developer code; (7) Postal address; (8) IP address;	(1) Term of the agreement (2) 5 years after the expiration of the agreement	Mixed	(1) Performance of an agreement, the party/beneficiary of which is the entity/conclusion on the initiative of the entity to which it will be the beneficiary (clause 5, part 1, article 6 of the Law)	
5	Technical support and consulting (including processing inquiries and requests received via feedback forms)	Counterparty - Client/Partner (individual)	General/Other	(1) Full name; (2) Contact phone number; (3) Email address; (4) Content of the request to technical support or for consultation (5) Recording of the conversation (if applicable) (6) Login; (7) user ID; (8) region; (9) information about the user's actions in the product;	(1) Term of the contract (2) Until the purpose of processing/with drawal of consent by the subject is achieved	Mixed	(1) Performance of a contract to which the subject is a party/beneficiary or conclusion of a contract on the initiative of the subject, under which he will be the beneficiary (clause 5, part 1, article 6 of the Law); (2) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)	
		Counterparty representative	General/other	(1) Full name; (2) Contact phone number; (3) Email address; (4) Content of the request to technical support or for consultation (5) Recording of the conversation (if applicable) (6) Login; (7) User ID; (8) Region; (9) Information about the user's actions in the product;	(1) Term of the contract (2) Until the purpose of processing/with drawal of consent by the subject is achieved	Mixed	(1) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law); (2) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law); (3) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)	
		Company website user	General/other	(1) Full name; (2) Contact phone number; (3) Email address; (4) Content of the request to technical support or for consultation (5) Recording of the conversation (if applicable); (6) Login; (7) User ID; (8) Region; (9) Information about the user's actions in the product;	(1) Personal data is processed until the termination of the contractual relationship or until the purpose of processing is achieved/consent is withdrawn by the subject	Mixed	(1) Consent of the subject to the processing of PD (clause 1, part 1, article 6 of the Law) (2) Performance of a contract to which the subject is a party/beneficiary or conclusion, at the initiative of the subject, of a contract under which he will be the beneficiary (clause 5, part 1, article 6 of the Law);	

6	Performance of duties imposed on the Company in connection with the need to verify counterparties	Counterparty (individual)	General/other	<p>(1) Full name;</p> <p>(2) passport details or other identity document details;</p> <p>(3) Taxpayer identification number;</p> <p>(4) Social security number;</p> <p>(5) Registration address;</p> <p>(6) Contact telephone number;</p> <p>(7) Email address; (8) Bank details;</p> <p>(9) OGRNIP;</p> <p>(10) Information about debts; (11) Information about participation in court proceedings;</p>	<p>(1) Personal data of representatives of counterparties and counterparties, if they have not passed verification, are processed within 30 days from the date of the decision to refuse cooperation (2) If the counterparty has passed verification (a contract has been concluded), the personal data of the specified persons are processed for 5 years after the termination of the contract</p>	Mixed	<p>(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law); (2) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law);</p>	
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		Counterparty representative	General/other	(1) Full name; (2) Place of work; (3) Position; (4) Information about participation in a legal entity;	(1) Personal data of representatives of counterparties and counterparties, if they have not passed verification, shall be processed within 30 days from the date of the decision to refuse cooperation (2) If the counterparty has passed verification (a contract has been concluded), the personal data of the specified persons shall be processed for 5 years after the termination of the contract	Mixed	(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law); (2) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law)	
7	Collection of analytics on product usage	Users	General/other	(1) User ID; (2) IP address; (3) Information about user actions in the product; (4) Device information	(1) Until the processing objective is achieved or consent to processing is withdrawn	Mixed	(1) Performance of a contract to which the subject is a party/beneficiary or conclusion on the initiative of the subject of the contract, under which he will be the beneficiary	
8	User behavior analytics	Users	General/other	(1) visit time; (2) client ID; (3) device information; (4) location; (5) gender; (6) number of visits; (7) browser information; (8) OS information; (9) interest information; (10) IP address; (11) traffic information; (12) age	(1) Until the processing objective is achieved or consent to processing is withdrawn	Mixed	(1) Consent of the data subject to the processing of personal data (clause 1, part 1, article 6 of the Law)	

9	Implementatio n of information and advertising mailings	Counterparty - Client; Counterparty representative; Website visitors	General / other	(1) Email address (2) Surname, first name, and patronymic; (3) Telephone number; (4) Postal address; (5) IP address; (6) cookies.	(1) Until the purpose of processing is achieved/consen t to data processing is withdrawn	Mixed	(1) Consent of the subject to the processing of personal data (clause 1, part 1, article 6 of the Law)	
10	Posting customer and partner reviews on the Company's website to increase customer loyalty	Counterparty (individual); Counterparty representative	General/other	(1) Full name; (2) contact details; (3) photo; (4) position; (5) place of work; (6) video recording;	(1) Personal data is processed until the resource ceases to operate or until consent is withdrawn (whichever occurs first) and is destroyed within 30 days	Mixed	(1) Consent to the processing of personal data authorised by the data subject for distribution (Article 10.1 of the Law)	
11	Handling of claims within the framework of the claims procedure for dispute resolution	Counterparties (individuals); Clients (individuals);	General/other	1) email addresses; (2) OGRNIP; (3) surname, first name, patronymic; contact telephone numbers; (4) bank account details; (5) information from the claim; (6) address of registration; (7) TIN	(1) For 5 years after sending a response to the request (claim)	Mixed	(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law) (2) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law)	
		Representative s of counterparties	General/other	(1) email addresses; (2) gender; (3) surname, first name, patronymic; (4) citizenship; (5) place of work; (6) contact telephone numbers; (7) details of identity document; (8) position; (9) information from the claim; (10) address of registration	(1) Within 5 years after sending a response to the request (claim)	Mixed	(1) Performance of the functions, powers, and duties assigned to the Company by law (clause 2, part 1, article 6 of the Law) (2) Legitimate interest of the Company (clause 7, part 1, article 6 of the Law)	

5. Principles of personal data processing

5.1. Personal data processing is carried out on a lawful and fair basis.

5.2. Personal data processing is limited to achieving specific, predefined, and lawful purposes. Personal data processing that is incompatible with the purposes of personal data collection is not permitted.

5.3. It is not permitted to combine databases containing personal data that is processed for purposes that are incompatible with each other.

5.4. Only personal data that meets the purposes of its processing shall be processed.

5.5. The content and scope of the personal data processed shall correspond to the stated purposes of processing. The processing of personal data shall not be excessive in relation to the stated purposes of its processing.

5.6. When processing personal data, the accuracy, sufficiency, and, where necessary, relevance of the personal data in relation to the purposes of processing shall be ensured. The operator shall take the necessary measures and/or ensure that measures are taken to delete or correct incomplete or inaccurate data.

5.7. Personal data shall be stored in a form that allows the identification of the data subject for no longer than is necessary for the purposes of processing personal data, unless the storage period for personal data is established by federal law, a contract to which the data subject is a party, beneficiary, or guarantor. Processed personal data shall be destroyed or anonymized upon achievement of the purposes of processing or in the event that the need to achieve these purposes ceases to exist, unless otherwise provided by federal law.

5.8. The Operator processes the personal data of potential customers with their consent, which is given automatically when a potential customer fills out forms posted on the website of Tis Logistic LLC or received by email or personal signature at the Operator's office.

5.9. The Operator processes the personal data of potential customers during the period of consideration of their applications for the conclusion of contracts.

6. General conditions for the processing of personal data

6.1. Personal data is processed with the consent of the data subject to the processing of their personal data. Consent may be expressed in the form of actions, acceptance of the terms of the contract offer, placing appropriate marks, filling in fields in electronic forms, forms, or in writing in accordance with the legislation of the Russian Federation. In accordance with paragraphs 2–11 of part 1 of Article 6 of the Federal Law, the processing of personal data without the consent of the Subject is permitted.

6.2. The Operator does not process personal data relating to special categories and concerning racial and national origin, political opinions, religious or philosophical beliefs, the Subject's intimate life, the Subject's membership in public associations, except in cases expressly provided for by the legislation of the Russian Federation.

6.3. The Operator does not process the biometric personal data of Subjects.

6.4. Only those employees of Tis Logistic LLC whose job responsibilities include the processing of personal data are allowed to process personal data. These employees have the right to receive only the personal data that is necessary for them to perform their job responsibilities.

6.5. Personal data is processed by:

6.5.1. obtaining information containing personal data, in oral and written form, directly from the subjects of personal data;

6.5.2. providing the subjects of personal data with the originals of the necessary documents;

6.5.3. obtaining certified copies of documents containing personal data or copying the originals of documents;

6.5.4. obtaining personal data by sending requests to state authorities, state extrabudgetary funds, other state bodies, local government bodies, commercial and non-commercial organizations, and individuals in the cases and in the manner provided for by the legislation of the Russian Federation;

6.5.5. obtaining personal data from publicly available sources;

6.5.6. entering personal data into the information systems of Tis Logistic LLC;

6.5.7. using other means and methods of recording personal data obtained in the course of the activities carried out by Tis Logistic LLC.

6.6. The transfer of personal data to third parties is permitted with the written consent of the subjects of personal data, except in cases where it is necessary to prevent a threat to the life and health of the subjects of personal data, as well as in other cases established by the legislation of the Russian Federation.

7. Procedure for the collection, storage, transfer, and other types of processing of personal data

The security of personal data processed by the Operator is ensured through the implementation of legal, organizational, and technical measures necessary to fully comply with the requirements of current legislation in the field of personal data protection.

7.1. The Operator ensures the security of personal data and takes all possible measures to prevent unauthorized persons from accessing personal data.

7.2. The User's personal data will never, under any circumstances, be transferred to third parties, except in cases related to the enforcement of applicable law or if the subject of the personal data has given consent to the Operator to transfer the data to a third party in order to fulfill obligations under a civil law contract.



7.3. If inaccuracies are found in personal data, the User may update them independently by sending a notification to the Operator at the Operator's email address <https://tislogistic.ru> with the subject line "Update of personal data."

7.4. The period for processing personal data is determined by the achievement of the purposes for which the personal data was collected, unless another period is provided for by contract or applicable law. The User may withdraw their consent to the processing of personal data at any time by sending a notification to the Operator by email to the Operator's email address <https://tislogistic.ru> with the subject line "Withdrawal of consent to the processing of personal data."

7.5. All information collected by third-party services, including payment systems, communication tools, and other service providers, is stored and processed by those entities (Operators) in accordance with their User Agreement and Privacy Policy. The subject of personal data and/or the User is obliged to familiarize themselves with the specified documents in a timely manner. The Operator is not responsible for the actions of third parties, including the service providers specified in this clause.

7.6. Prohibitions established by the subject of personal data on the transfer (except for providing access), as well as on the processing or conditions of processing (except for obtaining access) of personal data permitted for distribution, do not apply in cases of processing personal data in the state, public, and other public interests defined by the legislation of the Russian Federation.

7.7. When processing personal data, the operator shall ensure the confidentiality of personal data.

7.8. The operator shall store personal data in a form that allows the identification of the subject of personal data for no longer than is necessary for the purposes of processing personal data, unless the period of storage of personal data is established by federal law, a contract to which the subject of personal data is a party, beneficiary, or guarantor.

7.9. The conditions for terminating the processing of personal data may be the achievement of the purposes of processing personal data, the expiration of the consent of the subject of personal data or the withdrawal of consent by the subject of personal data, as well as the detection of unlawful processing of personal data.

8. List of Actions Performed by the Operator with Personal Data Received

8.1. The Operator collects, records, systematizes, accumulates, stores, clarifies (updates, changes), retrieves, uses, transfers (disseminates, provides, grants access to), depersonalizes, blocks, deletes, and destroys personal data.

8.2. The Operator performs automated processing of personal data with and/or without receiving and/or transmitting the information obtained over information and telecommunication networks.

9. Cross-border transfer of personal data

9.1. The Operator transfers personal data of customers across borders when it's needed to fulfill a contract for cargo transportation, delivery, or related services that involve sending cargo outside the Russian Federation.

9.2. Cross-border transfer of personal data is carried out only if the following legal grounds exist:

- a contract has been concluded with the personal data subject providing for such transfer;
- it is provided for by the legislation of the Russian Federation or an international treaty;
- separate, informed consent of the personal data subject to the cross-border transfer of his or her data has been obtained.

9.3. Personal data shall only be transferred to foreign countries that provide adequate protection of the rights of personal data subjects, except in cases expressly provided for by law or an international treaty of the Russian Federation.

If it is necessary to transfer data to countries that do not provide adequate protection, the operator shall obtain the separate written consent of the data subject and inform them of the possible risks.

9.4. Prior to the cross-border transfer of personal data, the operator shall submit a notification to Roskomnadzor of its intention to carry out the cross-border transfer of personal data, indicating the list of recipient countries and other information required by law.

9.5. The operator shall take all necessary legal, organizational, and technical measures to protect the personal data of subjects during cross-border transfers, including:

- selecting counterparties that guarantee compliance with personal data protection requirements;
- concluding agreements that provide for obligations of non-disclosure and data security.

9.6. The subject is guaranteed the opportunity to obtain information about:

- the fact, purposes, scope, and intended recipients of their personal data abroad;
- measures to ensure the security of data transfer and processing;
- the procedure for withdrawing consent to cross-border data transfer.

9.7. The operator is responsible for complying with Russian legislation when transferring personal data across borders, and also undertakes to:

- provide information on the protective measures taken at the request of Roskomnadzor;
- destroy personal data in the event of receiving an order from Roskomnadzor prohibiting the transfer or upon expiry of the storage period.

9.8. Personal data is transferred only to the extent necessary for the performance of the contract of carriage and related obligations, namely: surname, first name, patronymic, telephone number, email address

9.9. The country to which the cross-border transfer of data of a specific subject of personal data is carried out is determined by the contract of carriage of goods.



10. Cookie Notice

10.1. By visiting or using the website <https://tislogistic.ru>, you agree that the operator uses certain monitoring and tracking technologies, such as cookies, beacons, pixels, tags, and scripts (collectively, “Cookies”). These technologies are used to ensure, support, and improve the functioning of the website, optimize the operator's offers and marketing activities (for example, to track user preferences, improve website security, identify technical issues, and monitor and improve the overall performance of the website).

This notice contains information about what cookies are, what types of cookies are used on the website, and how you can manage their use through your browser settings.

10.2. Cookies are small text files that are stored via the browser on the user's computer or mobile device. They allow websites to store information such as user preferences. Cookies can be thought of as a memory for the website: they help to recognize a visitor when they return and display the correct information. Cookies are usually classified as “session cookies” (deleted when the browser is closed) or “persistent cookies” (stored on the device until deleted or expired).

10.3. Types of cookies and similar technologies:

- Technical/necessary cookies are necessary for the normal functioning of certain sections of the website. They allow the load on the servers to be distributed, information about user preferences for working with cookies to be collected, and the website to function correctly. Without these files, the website may not function correctly or may not function at all.

- Analytical cookies - used to collect information about how visitors use the website. This data helps to compile reports and improve the website, making it more convenient and effective. This includes data such as IP address, general location, device type, operating system, browser version, language settings, date and time of use, and registered activity (sessions, clicks, use of features, and other interactions). All information is anonymized.

- Third-party cookies - used to integrate third-party elements into the website, such as videos, feedback forms, or social media buttons that allow you to share website content.

- Marketing and advertising cookies - allow us to know whether you have seen an advertisement or a certain type of advertisement on the Internet, how you interacted with it, and how long ago you saw it. We also use these files to target advertising more accurately, including through third-party organizations. If you receive such cookies on other websites, we may use them to identify you as a visitor to our website after viewing our advertising.

- Use of web beacons and analytics services - Some pages on the site may contain electronic tags (web beacons) that help place cookies, determine the number of visitors to the site, and provide products in conjunction with other operators. Web beacons or similar technologies may also be used in email communications to analyze whether emails have been opened and what actions have been taken.

10.4. Ways to prevent the installation of some or all cookies:

- Most browsers accept cookies automatically, but visitors can change their browser settings to block or delete cookies.

Instructions for deleting cookies are available in the browser settings.

- Some features of the website depend on the use of cookies. If you block cookies, some features and settings of the website may not be available. When you delete cookies, all saved settings and preferences, including advertising settings, are deleted and will need to be recreated.

11. Confidentiality of Personal Data

11.1. The Operator and other persons who have gained access to personal data are obliged not to disclose to third parties and not to disseminate personal data without the consent of the personal data subject unless otherwise provided by federal law.

12. Final Provisions

12.1. The User may obtain any explanations on questions of interest regarding the processing of his/her personal data by contacting the Operator via <https://tislogistic.ru>.

12.2. Any changes to the Operator's personal data processing policy will be reflected in this document. The Policy is valid indefinitely until replaced by a new version.

12.3. The current version of the Policy is freely available on the Internet at <https://tislogistic.ru>.

